

Refunds Policy

(1) Introduction

We understand that from time to time you may wish to return a product to us.

We have created this 14 day returns policy to enable you to return products to us in appropriate circumstances.

...

(2) Returns

Where you have no other legal right to return a product and receive a refund or exchange, then you will nonetheless be entitled to return a product to us where:

- (a) we receive the returned product within 14 days following the date of purchase of the product;
- (b) the returned product is unused, in its original packaging and otherwise in a condition enabling us to sell the product as new;

...

(3) Returns procedure

In order to take advantage of your rights under this returns policy, you must:

- Ensure the product(s) purchased from us are in the conditions stated in **Returns Section (b)**
- Product(s) are returned to us using a postal or courier method organised and paid for by you

...

(4) Exclusions

The following kinds of products may not be returned under this policy:

- [(a) food, drink and any other products liable to deteriorate within the period set out in Section 1 and 2 above;

....

(5) Refunds

We will give you a refund for the full price of any product properly returned by you in accordance with the terms of this refunds policy excluding the original delivery charges and excluding the costs of returning the product to us.

...

(6) Improper returns

Where you return a product in contravention of this policy (and where you do not have any other legal right to return the product):

- (a) we will not refund or exchange the product;
- (b) we may retain the returned product until you pay to us such additional amount as we may charge for re-delivery of the returned product.

...

(7) About us

Easy-Vinyl is a part of the S.A.S. Materials Ltd group of companies who have been trading for over 40 years. The group manufacture, buy and sell most forms of Sign Making Supplies, Print and Packaging Materials.

...